



2008 Annual Report

Serving Hillsdale, Jackson, & Lenawee Counties



Dedicated to enabling older persons to function as independently as possible in their homes and communities.

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Mission Statement

To improve conditions affecting the lives of the older adults in the region by:

- Identifying senior concerns and developing a comprehensive and coordinated network of services in Hillsdale, Jackson and Lenawee Counties that will enable older persons to function as independently as possible in their homes and communities;
- Providing advocacy, information, planning, program development, contracting and the funding necessary to accomplish this purpose.

From the Desk of the Executive Director

Despite Michigan's economic climate in Fiscal Year (FY) 2008, the Region 2 Area Agency (R2AAA) budget grew from \$9,282,379 to \$10,427,434; an increase of \$1,145,055. The growth was made up of increases that included \$550,826 from the Medicaid Waiver Program, \$449,725 from local resources, \$67,500 from federal revenue, \$12,146 from state revenue, and \$70,614 from program income.

- We touched the lives of people in our region 20,019 times. The next page has a listing of services that we provided and/or funded.
- We met and usually exceeded all requirements prescribed in the current Medicare/Medicaid Assistance Program contract.
- Our Senior Employment Program maintained its maximum enrollment, and added several new host sites.
- FY 2008 was the second year of a three year grant that funds evidenced-based chronic disease self-management programs. "Personal Action Towards Health" workshops, which teach participants the skills to better manage their chronic health conditions, were attended by 34 participants. "Matter of Balance" workshops, which address the fear of falling, were attended by 18 participants.
- In FY 2008 our Information and Referral Specialist assisted 165 walk-in clients and answered 1,615 telephone calls; an increase from previous years.
- We continued to be a member of the TRIAD committees in Jackson and Lenawee Counties, and the Domestic Violence Task Force in Lenawee County. To support elder abuse prevention we once again offered mini-grants to offset the cost of local TRIAD Safe, Sound and Secure workshops.

It has been a pleasure and honor to serve our region, and we will continue to provide excellent service to its population.

Ginny Wood-Bailey, LMSW

Programs and Services

Medicaid Waiver Services Program: This program provides in-home services for frail persons age 65 or older, or disabled adults, with low income. Care Managers assess individuals and recommend services that offer an alternative to nursing home care. Person Centered Planning for each participant reviews programs offered at Region 2 including Self Determination and Nursing Facility Transition.

Care Management: A nurse and social worker recommend and coordinate services for seniors with the goal to assist them while remaining independent in their own homes.

Michigan Older American Senior Community Service Employment Program (MOACSEP): Job training of low-income older adults to learn employment skills as they earn income.

Program Services: Through a comprehensive and coordinated delivery system, R2AAA contracts with organizations to provide services to disabled adults and/or frail older adults in their homes and communities.

Program Development

Programs and Services	Measurement	Units	Participants	Cost
Medicaid Waiver Services Program/NFTI	N/A	N/A	447	\$ 5,105,142
Care Management	N/A	1,394	267	\$ 313,864
MOACSEP*	N/A	N/A	15	\$ 289,867
Administrative Support Services	N/A	N/A	N/A	\$ 182,223
Program Services				
Adult Day Care	Hour of service	4,619	71	\$ 94,436
Case Coordination & Support	Hour of service	2,100	691	\$ 24,634
Chore Service	Hour of service	1,701	199	\$ 30,938
Congregate Meals	One meal	107,969	3,031	\$ 774,909
Disease Prevention/Health Promotion	Hour of service	1,956	439	\$ 21,480
Elder Abuse Prevention	Hour of service	658	194	\$ 6,033
Grandparents Raising Grandchildren	Hour of service	1,126	88	\$ 73,187
Home Care Assistance	Hour of service	45,470	1,157	\$ 1,406,614
Home Delivered Meals	One meal	334,846	1,881	\$ 1,352,252
Information and Assistance	Hour of service	15,867	890	\$ 31,101
Legal Services	Hour of service	1,576	301	\$ 49,475
Long Term Care Ombudsman	Hour of service	531	716	\$ 26,828
Medicare/Medicaid Assistance Program	N/A	N/A	5,243	\$ 33,891
Outreach	Hour of service	3,375	628	\$ 136,436
Counseling	Hour of service	601	49	\$ 18,901
Respite	Hour of service	7,502	107	\$ 151,759
Senior Center Operations	Hour of service	5,636	3,375	\$ 271,791
Transportation	One-way trip	7,281	244	\$ 136,136
R2AAA In-House Programs				\$ 122,418
Evidence-Based Chronic Disease Self-Management Programs				
Purchase of Services				
Caregiver & Prevention of Elder Abuse Events				
Unmet Needs Services				
Medication Management				

* There are 11 MOACSEP host training sites.

Revenue

Medicaid Waiver	\$ 5,101,934
Local Resources	\$ 1,934,401
Federal	\$ 1,549,474
State	\$ 1,057,384
Program Income	\$ 732,459
Interest Income/Other	\$ 29,122
Counties	\$ 22,660
Total Revenue	\$10,427,434

Expenditures

Medicaid Waiver	\$ 5,105,142
Program Services	\$ 4,518,383
Care Management	\$ 313,864
MOACSEP	\$ 289,867
Admin Support Services	\$ 182,223
Total Expenses	\$10,409,479

Revenue in Excess of Expenditures: \$ 17,955

R2AAA receives funding from the Michigan Department of Community Health and the State Office of Services to the Aging.

Service Providers

A+ Nursing, Aardvark Pest Control, Adrian Taxi, Advanced Care Pharmacy Services, All Care, Allegiance Personal Care Service, Arcadia, At-Home Counseling, B&K Lawn Care, Briggs Heating & Plumbing, Brown's Advanced Care Medical Supplies, CAP Construction of SE Michigan, Care One, CareLinc Medical, CGA Home Modification, Community Respite Center, Catholic Charities of Jackson, Citizens for Better Care, Compassionate Care at Home, Critical Signal Technologies, Crossroads Home Care, CSNK Lawn Care, Daybreak, disAbility Connections, Double A Builders, DRM/Genesis, Elder Care of Jackson, Elite Care, Evergreen Home Care, Friends Who Care, Geriatric Nurse Consultants, Gerontology Network, Grab-Bar Pro, Guardian Medical Monitoring, Guardian Trac, Health & Home Services, Health Staffers, Helpful Neighbor Services, Hillsdale County Senior Services Center, Home Care Alternatives, Home Instead Senior Care, Horvath Lawn Care, House Medic Handyman, J&B Medical Supply Company, Jackson County Department on Aging, Jackson Meal Service, Jason's New and Used Appliances, JP Lawn Care, Legal Services of South Central Michigan, Lenawee County Department on Aging, Lifeline, Life Span, Life Station, Lowes, Maid for You, Maple City Heating & Plumbing, Meijer, Menards, Metron Health Care Products, Mitchell Home Medical, Mobility Yours, Orkin Exterminating, Personal Accounting Services, PurFoods LLC, Quality Nursing Services, Residential Medical Supply, Retired Senior Volunteer Program, Right at Home, Robert Pohl, Sandy Morley, Sears, ServiceMaster, Spartan Healthcare Staffing Services, Spectrum Diabetic Supplies, Spiral Healing, Spiral Healing, Synergy Home Care, The Oaks Adult Day Care, VRI Lifeline, Walmart, Wheelocks



Region 2 Area Agency on Aging

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